GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2409
ANSWERED ON:08.12.2005
CONCESSION TICKETS TO ORTHOPAEDICALLY HANDICAPPED PERSONS
Bhakta Shri Manoranjan

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware that in various railway reservation counters the concession tickets are not easily issued to the orthopaedically handicapped persons by the reservation clerks even through the original concession certificate issued by a Government hospital is attached with the reservation application form;

(b) if so, the facts and reasons therefore;

(c) whether the Government has formulated any new scheme for orthopaedically handicapped persons to avail the train travel concessions;

(d) if so, the details thereof; and

(e) the remedial measures taken/to be taken by the Government to make the procedure friendly to avail the concessions easily and travel freely throughout the country by the orthopaedically handicapped commuters?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) & (b): Few complaints about non-issue of concession tickets to orthopaedically handicapped persons are received. In most cases, it is found that the certificates issued by Government doctors were either not correctly filled or stamp of the hospital was not affixed. In genuine complaints, concerned staff are suitably taken up.

(c): No, Sir.

(d): Does not arise.

(e): The procedure for availing concession by handicapped persons is already simple and travel on concession is freely available throughout the country.